

New Employee Announcement

August 11, 2017

Dear Customer,

It is with personal regret but warm wishes that I announce the retirement of Kathy Wilhelm, effective in the fall of 2017. Kathy first joined the company in 1992, taking on increasing responsibility over the years.

Kathy's willingness to put in extra time and effort to help us meet deadlines has demonstrated a commitment to excellence that we have come to depend upon. Her attention to detail and customer service propelled us to our present position in the window coverings industry.

I am also pleased to announce that Melissa Chung will be joining Turnils Canada in the role of Senior Customer Service Coordinator. In this position, Melissa will be responsible for Customer Service Support.

Melissa's first day was Monday July 10th reporting directly to me. She resides in Brampton and has worked for several years in customer service roles; most recently at Day & Ross Logistics as a Customer Service Team Lead and a Supervisor at Brampton Brick.

As we transition Melissa into the organization, Kathy will be her employee mentor. She will participate in many employee on-boarding activities for her first couple of weeks as she introduces herself to our customers.

I invite all to extend their good wishes to Kathy in her new endeavors and to welcome Melissa to the Turnils family.

Sincerely,

Peter Winterberg
General Manager, Turnils Canada